



## Collaboration Policy

Ensuring a healthy and open relationship with Wairoa District Council (WDC) is a key QRS focus area as the company creates a strong and successful company connecting and growing our community. QRS's objective is to deliver the WDC a return on investment and exceed expectations, to stimulate the economic growth of the Wairoa District.

In accordance with this commitment, QRS will support the WDC with the delivery of a Letter of Expectation and ensure quarterly governance interaction with the WDC.

QRS will also undertake the following:

- Develop and encourage a culture of collaboration, both internally and externally, based on:
  - Building trust with each other.
  - Looking forward, not back.
  - Providing timely responses.
  - Having open, honest, and frank communication.
  - Being respectful of each other.
  - "No surprises" approach.
  - Being positive and constructive.
- Support the ideal of continuous improvement in working collaboratively.

Jeremy Harker  
Chief Executive Officer  
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