



Collaboration Policy

Ensuring a healthy and open relationship with Wairoa District Council (WDC) is a key QRS focus area as the company creates a strong and successful company growing the Wairoa community. QRS's objective is to deliver the WDC a return on investment and exceed expectations, in order to stimulate the economic growth of the Wairoa District.

In accordance with this commitment, QRS will support the WDC with the delivery of a strong Letter of Expectation and ensure quarterly governance interaction with the WDC.

QRS will also undertake the following:

- Develop and encourage a culture of collaboration, both internally and externally, based on:
 - Building trust with each other.
 - Looking forward, not back.
 - Providing timely responses.
 - Having open, honest, and frank communication.
 - Being respectful of each other.
 - "No surprises" approach.
 - Being positive and constructive.

- Support the ideal of continuous improvement in working collaboratively.

A handwritten signature in blue ink, which appears to read 'N. A. Pollock', is written in a cursive style.

Nigel Pollock

Chief Executive Officer

October 2020